



COMMONWEALTH of VIRGINIA

Department of Motor Vehicles

2300 West Broad Street

Richard D. Holcomb
Commissioner

Post Office Box 27412
Richmond, VA 23269-0001

February 5, 2013

NOTICE TO ALL IFTA MEMBER JURISDICTIONS AND LAW ENFORCEMENT OFFICIALS REGARDING VIRGINIA IFTA LICENSES

The Virginia Department of Motor Vehicles (DMV) is in the process of transitioning our field Customer Service Centers to a new computer system. System infrastructure changes inadvertently resulted in our inability to print IFTA licenses in the offices that have been converted to the new technology. We have developed work around solutions to get customers their IFTA licenses as quickly as possible. Unfortunately this has resulted in many customers receiving IFTA licenses that do not reflect the decal serial numbers for the decals they have been issued. There is no requirement in the International Fuel Tax Agreement that requires the IFTA license to include the decal serial numbers.

Our Information Technology Services unit is working to resolve the print issue and we hope to have resolution soon. Once we are able to print licenses in our field offices again the licenses printed will include the decal serial numbers. However, law enforcement personnel will continue to see licenses issued to customers during this problem period and those licenses will not have decal serial numbers displayed.

If an officer wishes to confirm who a particular IFTA decal was issued to they may contact a motor carrier services representative at (804) 249-5130.

We appreciate your understanding and assistance in ensuring Virginia carriers are not penalized for this situation.

Sincerely,

A handwritten signature in black ink that reads "Rena R. Hussey". The signature is stylized with a large, circular flourish at the end.

Rena R. Hussey
Assistant Commissioner,
Motor Carrier & Tax Services